ABOUT THE PRACTICE

TEAMMED GERRINGONG PRACTICE has a

commitment to quality general practice and provides a comprehensive range of services including:

- * SURGICAL
- * MEDICAL
- * DIABETES CARE
- * WORKER'S COMPENSATION
- * PAEDIATRICS AND IMMUNISATIONS
- * GENERAL DERMATOLOGY
- * SKIN CHECKS
- * WOMENS HEALTH
- * IUD INSERTION
- * IRON INFUSIONS

ABOUT THE STAFF

Our nurses perform a wide range of nursing duties and they bring with them many years experience.

Our Practice Manager has over 30 years experience in both the private and public health sectors, and Practice Management. Vinnie has a Diploma in Practice Management.

Our Gerringong receptionists have completed various courses in Administration





CONSULTATIONS ARE BY APPOINTMENT <u>AND</u> WALK INS ARE ALSO <u>WELCOME</u>

Monday to Friday 9am—5pm

Saturdays 10am—2pm

Sundays—10am—2pm

Phone Lines open at 8.30am

Monday to Friday and 9.30am on weekends

137 Belinda Street Belinda NSW 2534 Ph: 4207 4200

Website: www.teammedgp.net.au

REMINDER SYSTEM

Our practice is committed to preventative care. We will seek your permission to be included on our reminder system, an SMS message will be sent to you offering you preventative health care services appropriate to your care. If you do not wish to participate please let your Doctor or the receptionist know.

TELEPHONING DOCTOR

With the introduction of telehealth consults it is now easy to make an appointment for phone consult if you have seen the doctor face to face within the last 12 months, this way you can speak to a doctor that day at a specified time.

PATIENTS HEALTH INFORMATION

Your Gerringong record is a confidential document. It is the policy of this practice to maintain the security of personal health information at all times and to ensure that this information is only available to authorised members of staff.

FOLLOW UP OF TEST RESULTS

Your Doctor will advise you when your results are expected back at the practice. Call the practice and speak to the Reception staff to find out if your results have arrived then make an appointment to see the Doctor for follow-up care. You will get an SMS via hotdoc if the doctor has indicated he wishes to discuss your results with you once they have returned.

HOME VISITS

As a regular patient of the practice, if you require a home visit, please discuss this with the receptionist who will pass this onto your doctor to organise..

AFTER HOURS

If you require urgent Medical attention after the practice is closed, and you are a patient of the practice call the practice phone to get the number of the doctor on call.

FEEDBACK

We are keen to know if you are unhappy with any aspect of care you have received. Please feel free to talk to your doctor, management or put your comments in the suggestion box at Reception. Although we would prefer to deal with problems locally, if you wish you may call Health Care Commission Sydney Toll Free:1800 043 159

The doctors

Dr Noha Mahanna

Fellow of the Australian college of general practitioners (FRACGP) Diploma of Child Health(Syd Children Hospital)

special interest in women's health and antenatal care.

Dr Mahjoub Wahbi

Studied in Syria and graduated from Aleppo University in 2000. FRACGP Special interests: Chronic Disease Management

Dr Faris Hejazin

With over nine years experience as a dedicated general practitioner in NSW, Dr Faris Hejazin brings an unwavering commitment to comprehensive patient care, His special interests in dermatology, psychiatry, skin cancer management and chronic disease management form the core of his practice, reflecting a profound dedication to improving his patient's lives. Guided by evidence based medicine, Dr Faris Hejazin provides personalized care that addresses each patient's unique health journey. In addition to his clinical practice Dr Hejazin is passionate about advancing medical knowledge and seeks partnerships with research institutions to intergrate the latest findings directly into patient care. Outside of his professional life, he enjoys water sports, martial arts, gaming and outdoor activities. Dr Hejazin also values quality time with his family and children creating a fulfilling balance in his life.

Dr Nyssa Jualim

Studied in Indonesia and graduated in 2012. Dr Nyssa moved to Australia and completed her Master's in Nutrition and Dietetics from The University of Sydney in 2016. She has primarily worked in the Emergency Department in Australia.

Her Special interests include Emergency Medicine and Women's Health.

We offer bulk billing services for eligible patients

At TeamMed Medical Practice, we are proud to

Offer Bulk billing for all patients who hold a current Medicare card, so you won't have to pay out-ofpocket for standard consultations. However, additional fees may apply for certain procedures or treatments that are not covered by Medicare. These may include services such as minor surgical procedures, vaccination, or other special treatments. Our friendly team will always inform you before these procedures take place.

Our practice has on site pathology services for your convenience on Tuesdays and Wednesday mornings until 12.

We accept new patients

Call the practice on 4207 4200 or book an appointment online at HotDoc.com.au or via our website at: teammdedgp.net.au

We offer telehealth

Patients who are unable to attend in person appointments.

 To be eligible for telehealth, patients must have attended the practice for a face to face appointment in the last 12 months

Policy on After Hours Care

Call the practice for the number of the doctor on call for urgent medical afterhours care.